Updating End Customer Information and choosing the margins you see in the pricefile

Sign into the MWH portal https.www.cloud.mwh.ie and you will see the dashboard.

Click customers, all of your existing customers are displayed in alphabetical order.

Once you have found the customer who's details you want to update, hover over it and it will turn green, then click on the name of the customer.

This page shows you all of the customer information from their name, address and contact details to their qualification status, (ie Academic. Nonprofit or commercial,)

It also shows who signed the Microsoft Customer agreement and when, and the price margins that you have set up for them!
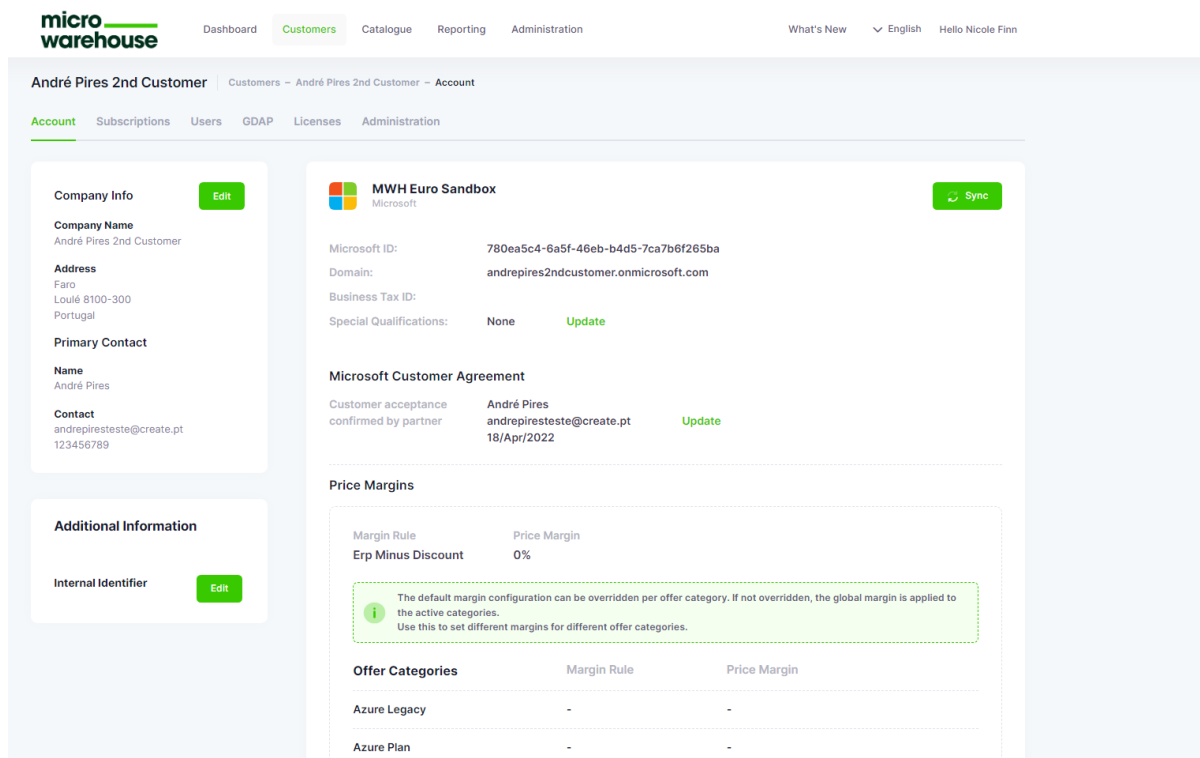
If you need to change the customer's name or address, you can do it by clicking Edit beside "Company Info"

The only thing you cannot change is the Country. This can never be changed!

There is also the option to have an internal identifier under additional information: this is where you can add a customer code if you want to!

Company

Company Name *

André Pires 2nd Customer

Country *

Portugal
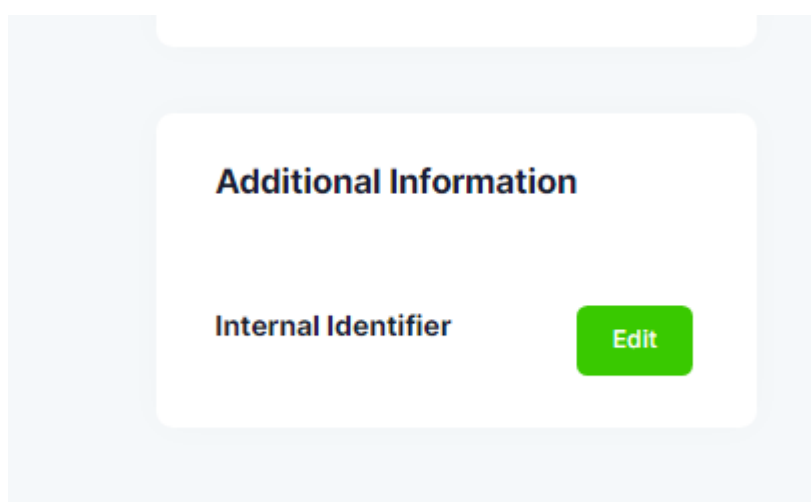
Tax Id

Address Line 1 *

Faro

Address Line 2

City *

Loulé

State/Region *

Faro

ZIP/Postal Code *

8100-300

Primary Contact

First Name *

Middle Name

Last Name *

Discard   **Save**

The price margin you have set up for your customer only affects how pricing is displayed to **_you_**… for example, if you have the price margin set to markup 20%, it will show you your cost with a 20% markup on it when you look at the price list under that customer, or when you add a license t that customer.

If you have it set to ERP minus discount – 0 it will show you the RRP.

This is the default setting but can be changed at any time by clicking edit margins… if you edit the margins on only one license type, license Legacy for example, then the edits you make will only affect that license type, everything else will stay as the default…

You can have it set up differently foe every customer if you want to!

The customer doesn't see this unless they have access to the portal to add and manage their own licenses. This is only for your own quoting references.

Price Margins

Margin Rule * | Price Margin *
Erp Minus Discount ∨ | 0.00 | %

⚠ The default margin configuration can be overridden per offer category. If not overridden, the global margin is applied to the active categories.
Use this to set different margins for different offer categories.

Offer Categories | Margin Rule | Price Margin

	Azure Legacy			%
	Azure Plan			%
	Azure Reservation			%
	Azure Savings Plan			%
●	License	Margin ∨	20	%
	License Legacy			%
	Perpetual Software			%

Margin Rule * | Price Margin *
Erp Minus Discount ∨ | 0.00 | %